



Mugford & DiBella, LLC

CERTIFIED PUBLIC ACCOUNTANTS

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Dear Client:

We extend a sincere **thank you** for your business during the recent 2020 tax season, which was a formidable challenge for all.

Due to the Covid precautions we observed, we were unable to meet in person with our valued clients. In addition, we were a bit surprised by the high volume of financial materials dropped off at our office *at the same time*. That created a bottleneck in the tax preparation procedures for our team.

In a "normal" tax year, we are able to pace the rate at which we conduct our in-person client meetings and the flow of our preparation and filing procedures. This, combined with Congress and the IRS making late changes to some tax laws and guidelines, presented some significant challenges. We sincerely apologize for any delays you may have experienced and hope this was an anomaly, as we look forward to getting back to "normal."

Please know that, while we are committed to following our well-developed procedures that allow us to process taxes expediently, *accuracy of your return* is our main objective.

We look forward to working with you in the coming year. While we cannot predict what will be in store as we head into the 2021 tax season, we will keep you informed as that time approaches.

In the meantime, if you have any questions or concerns, please reach out to us. Visit our website at www.mugforddibellallc.com to subscribe to our Newsletter or to track your refund and Follow Us on LinkedIn for current tax and business updates.

Wishing you a safe and joyful summer!

Sincerely,

The Partners and Staff of Mugford & DiBella, LLC

P.S.: VERY IMPORTANT: Please retain any and all government correspondence you receive related to the new tax acts, including stimulus payments, unemployment refunds, the new advance child tax credit payments, etc. This information will be needed to accurately complete your 2021 income tax returns.